How We Deal with COVID-19 at Rivkah's Hair Studio

Dear Maria, we feel a deep responsibility to protect the health and safety of our clients, staff, and community. With regard to the COVID-19 virus, we're choosing to err on the side of caution and we want you to know some of the things we're doing to assure your safety. This is above and beyond the substantial health and sanitation procedures we've had since inception due to the nature of the work we do.

We also want you to know what we're asking of you, our clients when you have an upcoming appointment. this time.

- We disinfect all hard surfaces throughout the work stations and all public areas of our salon several times daily.

- Our staff washing their hands after each client's appointment.

- We asked staff and clients not to come to Rivkah's Hair Studio if any of the following apply: If you have been sick even mildly, please avoid visiting until cleared by a doctor.

o Have any of [these symptoms](), no matter how mild: fever (either with or without the use of fever-reducing medications), cough or sneeze, shortness of breath or unexplained tiredness.

o Within the past 14 days have been on a [cruise ship where even 1 case of coronavirus was reported]().

o Have [traveled to any known coronavirus hotspot]() within the last 14 days (currently China, Italy, South Korea, Iran).

o Have been in [close contact with anyone who is sick]().

- We may ask you to wear a mask if so desired.

- We ask our staff and clients to replace our traditional beloved [hugging and handshakes]() with a friendly wave or elbow bump during this time.

- We demanded our staff to postpone personal travel until the outbreak has passed.

Our actions are informed by the most knowledgeable sources available to us, such as CDC, WHO, Massachusetts DPH and local health officials. We're

monitoring their guidance daily and will update our plans accordingly.

As always, we hope our clients continue to be healthy, throughout the season. We look forward to seeing you soon!

Rivah Roman (Proprietor)